

ACCESSIBILITY STATEMENT FOR OKEHAMPTON MEDICAL CENTRE WEBSITE

This accessibility statement applies to the Okehampton Medical Centre website at <http://www.okehamptonmedicalcentre.co.uk/>.

This website is run by Okehampton Medical Centre. We want as many people as possible to be able to use this website.

We've also made the website text as simple as possible to understand.

HOW ACCESSIBLE THIS WEBSITE IS:

We know some parts of this website may not be fully accessible:

- some PDF documents may not be fully accessible to screen reader software

This site is available in three versions:

- large screen/desktop site, includes graphics and photos. Some pages may require horizontal scrolling at high zoom.
- small screen/mobile site, formatted to display on small screens in portrait or landscape format.
- text only site, no graphics, photos or text formatting. Text font, size and background contrast may be adjusted by means of user browser controls.

FEEDBACK AND CONTACT INFORMATION

If you need information on this website in a different format please contact the Practice Manager

- by email: kiran.bakhshi@nhs.net
- by phone: 01837 52233
- by post: East Street, Okehampton, EX20 1AY

We will consider your request and get back to you as soon as possible.

REPORTING ACCESSIBILITY PROBLEMS WITH THIS WEBSITE

We seek to maintain and improve the accessibility of this website. If you find any problems or think we're not meeting accessibility requirements, please contact the Practice Manager – contact details above.

ENFORCEMENT PROCEDURE

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

TECHNICAL INFORMATION ABOUT THIS WEBSITE'S ACCESSIBILITY

Okehampton Medical Centre is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

COMPLIANCE STATUS

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 AA standard, due to the non-compliances and exemptions listed below:

Non-accessible content

The content listed below is non-accessible for the following reasons.

Non-compliance with the accessibility regulations

Some PDF documents, especially those containing graphics and images, may not be fully accessible to screen readers

Text Only and mobile pages may not duplicate the entire text contents of their equivalent desktop pages. A plan is in place to correct this before the end of 2020.

PDFs and other documents

Some of our PDFs documents are essential to providing our services. For example, we have PDFs with information on how users can access our services.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services.

Any new PDFs we publish will meet accessibility standards, except where these are supplied by other organisations over which we have no control.

DOCUMENTS IN ALTERNATIVE FORMATS

Documents on this web site are available in alternative formats on request to the Practice Manager.

PREPARATION OF THIS ACCESSIBILITY STATEMENT

This statement was prepared on 25th September 2020. It was last reviewed on 25th September 2020. This website was last tested on 25th September 2020. The test was carried out by WesternWeb Ltd.

All pages on the public facing web site, excluding PDF documents, were tested.